

YOUR SUCCESS IN GERMANY – PARCEL



Your parcel needs are as individual as your company. But regardless of which items you ship to households and businesses in Germany, you require quick and reliable delivery by a partner who knows the country intimately. A partner like DHL Global Mail.

On time and on target: our dense domestic network is your service guarantee. Deutsche Post DHL operates more than 30 parcel centers and over 200 delivery bases throughout Germany. More than 8,000 parcel delivery staff deliver over 700 million parcels each year – of which about 68 million are catalogs – 6 days a week. This infrastructure, coupled with our vast local experience, enables us to maintain an outstanding track record: 90% next-day delivery anywhere in the country. With DHL Global Mail being a part of Deutsche Post DHL, your benefits are maximum convenience and cost-effectiveness at minimum transit times.

Parcel solutions for Germany at a glance:		
Parcel Shipment ¹	Printed Matter ²	Return Shipment ³
<ul style="list-style-type: none"> – Parcels up to 31.5 kg – Ideal for B2B and B2C – Seamless track and trace system 	<ul style="list-style-type: none"> – Cost-effective dispatch of printed items over 1 kg – Ideal for catalogs – Includes promotional items at no extra charge 	<ul style="list-style-type: none"> – Prepaid return service for your customers – Outstanding convenience – Return parcels accepted by couriers or at Deutsche Post outlets, DHL PACKSTATIONS and PAKETBOXes

German product name: ¹DHL PAKET; ²DHL INFOPOST; ³DHL RETOURE



INDIVIDUAL SERVICES: PART AND PARCEL OF OUR APPROACH

Serving your special needs is just part of the way Deutsche Post DHL does business. That's why we offer additional options such as alternative billing modes, proof of delivery and proof of the recipient's identity and age. Additionally, about 14,000 retail outlets and over 2,000 PACKSTATIONs ensure the delivery of your parcel items.

From consulting to complete handling, we are at your side every step of the way:

- Extensive support
- 90% next-day delivery in Germany
- Sorting and franking
- Seamless track and trace system
- Returns management
- State-of-the-art software solutions
- Online support
- End-to-end handling



Over 2,000 DHL PACKSTATIONs are accessible on a 24/7 basis, and of course our couriers deliver parcels from Monday to Saturday. On request, we provide free, regular pickup to customers with an annual parcel volume of 500 or more items.